10/22/19 KDAC Conference Call

Attendees:

- Cyndi Reimer, California Department of Education, Chair
- Ricardo Cisneros, San Francisco Library for the Blind
- Donald Salvato, The Xavier Society for the Blind
- Erin Pawlus, KLAS Users' Group Secretary
- Katy Patrick, Keystone Systems
- Andrea Callicutt, Keystone Systems
- Kyle Honeycutt, Keystone Systems

Regrets:

- Shawn Lemieux, New York State Talking Book and Braille Library
- Dianne Keadle, South Carolina State Library Talking Book Services
- Sam Lundberg, New Mexico LBPH

KLAS 7.7 Automatic Upgrade Schedule

While it is not currently available, Keystone is moving toward an automatic upgrade schedule. It is an option and not a requirement. They have been using an agile development approach. Updates are being pushed out more frequently with new features, fixes and improvements. However, it is possible to fall behind. Right now, either Keystone or the library needs to reach out to schedule the next update.

Q: How would a customer notify Keystone to sign up for automatic upgrades? A: E-mail KS7 to say that they want updates as soon as they are available.

Q: Will Keystone be sending e-mail notification about new features or improvements? A: They are in the release list, and a link appears in the weekly wrap-up e-mails.

They are looking into renovating the KLAS Users' website to make it possible to subscribe to a page.

Q: Can there be an administrative screen to accept the changes for the end user? A: This is not how the process works – this is a function of Keystone applying the updates. The end user then agrees to the changes in order to use the software.

Keystone staff asked if it would be OK to have a link to the release list on the update screen so it's more noticeable, if it's possible to do so. No one had any objections. They are working to make the release lists available as soon as the update is available.

Status of Gutenberg Integration

There have been a few situations where the server processes that Keystone is running had to be restarted in order to get Gutenberg to sync, and other situations where the Gutenberg itself had to be restarted. It is not a completely foolproof process right now. Colorado and Georgia are currently using it. Sometimes issues have been on one side or the other (between Keystone and NLS), and sometimes both. There are also issues with canceling orders and they need to redo the way they communicate with the Gutenberg to cancel orders, per NLS request. Some things are working very well, but there is still work to be done.

Scribe Deployment Update

They are still building Scribes and sending them out. They were not sure how many have gone out at this point – possibly around four. Arizona received one but it has not yet been set up. They are determining the best location for the equipment.

It was suggested that pictures of the workflow at various libraries would be helpful. A blog post to start up the discussion and photo sharing will be posted soon.

Unifying Gutenberg and Scribe Statuses in KLAS

Keystone is working on using the same statuses as Gutenberg. Right now there are some differences between what a status means for Scribe and Gutenberg, like with "complete". They are looking for more consistency so everyone has the same information and they will be changing soon.

Web Order Bootstrap Conversion

The goal is to be finished this week and ready to show next week. As soon as it is finished, 7.7 can begin to be deployed to the IRCs. There will be small functionality improvements that are coming and will be discussed at a future meeting.

KLAS APH Census Development

This will be taking development time this month. They are trying to take functions from the batch manager and put them inside of KLAS so the end user can invoke those using screens instead of the batch manager. They are improving the schema so it's stored in more sensible tables and can be queried, have reports run on it, etc. Right now, IRCs have to queue up a batch job each time they receive paper census information from a district. The first groups that do the census by mail have a requirement that they send it out in early December so the districts are prepared to do it the first week of January.

They will also discuss the changes at the IRC Symposium next week.

E-commerce Related Changes

They still have some work to do. They need to add several more functions as Keystone is manually running reports, and they want the client to have the ability to run their own reports in the future. It is essential that everything is working correctly and reliably since money and commerce is involved. They will need reports for accounting right away.

KDAC Guidelines - Updated and Needing Approval

The following updates to the KDAC guidelines were reviewed by committee members and approved:

- Clarification on term limits
- Inclusion of at-large members to the committee
- Inclusion of KLAS Officers duties for Chair and Secretary positions

Open Business

Shawn had expressed interest in being Secretary, starting in January. The committee voted to approve.

There is an IRC Symposium happening next week. The agenda has changed a little and is posted on KLAS Users' website. Currently, 8 people are attending from 5 IRCs. They will discuss APH Census options and there will be a development wish list discussion.

KLAS Administrator training will be happening January 14-15, 2020. Future options will be finalized and announced soon.

Next Meeting Date

Call scheduled for 11/19/19 at 1:30 PM Eastern.