

# **10-21-19 KLAS Users' Group Officers' Meeting Notes**

## ***Attendees:***

Chandra Thornton, Palm Beach County Library Talking Books, President

Jen Buzolich, California Department of Education, Vice President

Erin Pawlus, Arizona Talking Book Library, Secretary

Craig Hayward, North Carolina LBPH, Immediate Past President

Andrea Callicutt, Keystone Systems

## ***APH User Meeting***

American Printing House for the Blind is an organization that a lot of IRCs work with in order to provide accessible instructional materials and resources to visually impaired students in the public schools. Drea and Nancy hosted an open meeting for KLAS users at the APH User Meeting. They went over updates and changes at Keystone, introduced everyone to the advisory group, and discussed features and changes to KLAS that would affect IRCs.

They announced the upcoming IRC training in Raleigh. Some attendees said that they would be interested in attending in the future, but there was a schedule conflict this year with another conference.

It was a good opportunity to meet with IRC clients, as some aren't able to participate in the KLAS Users' Conferences.

Keystone is interested in setting up a future meeting with APH to make the two systems more compatible and streamline the ordering process.

## ***IRC Symposium***

There are currently 8 people attending from 5 different IRCs. It will be held in at Keystone headquarters over two days. There will be a mixture of admin training and IRC discussions. They will highlight upcoming features, particularly APH Census functionality. They will also have a discussion about what attendees would like to see for future KLAS development projects. An updated agenda was published to the KLAS User's website last week.

## ***Program Committee***

Chandra will send out an e-mail to everyone on the committee by the end of the week. The first telephone call will likely be scheduled for the first week of November. The committee will develop off-conference year content and begin to discuss the 2021 conference.

## ***Survey Says...***

The deadline to complete the 2019 KLAS Users' Conference Follow-up Survey has been extended. Anyone can respond, not just people who have attended the conference in the past. The deadline is Friday 11/1/19.

## ***KDAC Update***

The committee talked about the Duplication on Demand Webinar. It was well attended and a recording is available on the KLAS Users' website for those who were not able to participate. Timestamps of the questions are available so people can directly access certain parts of the recording.

They talked about the NLS referral source tracking. The committee was asked how they are currently using referral sources.

Keystone staff talked about the 7-7-14 update. There are new query fields that make it possible to query against patron subscriptions and duplication fields.

The committee weighed in on the highlighting of the Active/DUPLICATION status that is currently light green. Everyone agreed that it was difficult to see, so development will try to find a shade that will pop more against the background.

A keyboard shortcut will be added for Add Service Queue in a future update.

At the next KDAC meeting, they will finalize the updated KDAC guidelines.

John Phillos and Amy Ravenholt have stepped down from the committee at the end of their terms. Taking their place will be Sam Lundberg from New Mexico and Shawn Lemieux from New York.

Cyndi Reimer from the California Department of Education volunteered to become the new Chair of the committee. A Secretary will be selected soon.

### ***NLS Call***

NLS is redesigning their referral program. David Perrotta will be meeting with the KLAS Users' Group Officers to speak about the changes and how to proceed. A call needs to be scheduled.

### ***Next Meeting Date***

Call scheduled for 11/13/19 at 2:00 PM Eastern.