

09-23-19 KLAS Users' Group Officers' Meeting Notes

Attendees:

Chandra Thornton, Palm Beach County Library Talking Books, President

Jen Buzolich, California Department of Education, Vice President

Erin Pawlus, Arizona Talking Book Library, Secretary

Craig Hayward, North Carolina LBPH, Immediate Past President

Andrea Callicutt, Keystone Systems

Review Webinar

The Duplication on Demand Q&A Webinar occurred on 9/12/19. No technical issues were reported. It lasted 55 minutes and there were about 24 attendees, though some shared a computer with other staff. A link to the recorded webinar, with timestamps to the questions asked, is available on the KLAS Users website and requires a log in to view: <http://klasusers.com/index.php/recordings/q-a-with-katy/395-duplication-q-a>. Attendees asked a lot of good questions about the process and kept the discussion moving for the entire hour.

In a future user-presented webinar, Keystone staff will start and pass the presenter role. That person can then share their screen. The presenter can also navigate on a Keystone computer with a generic database to protect patron privacy.

One idea was offered for a future webinar: IRC highlights from the upcoming symposium for those who can't attend. While it's possible, there will be a lot of content covered and they will need to see what they can do.

Review Follow-Up Survey

The officers went over KLAS Users' Conference Follow-up Survey. They made some changes to the previous year's questions and added questions for off-conference year, online content.

The group discussed the merits of having short surveys after webinars to get feedback to shape future webinars.

Officers' Missive

Erin will write the next missive to the user group. They talked about what she should highlight in the e-mail.

Next Meeting Date

Call scheduled for 10/21/19 at 2:00 PM Eastern.