

02-28-19 KLAS Users' Group Officers' Meeting Notes

Attendees:

Craig Hayward, North Carolina LBPH, President

Chandra Thornton, Palm Beach County Library Talking Books, Vice President

Erin Pawlus, Arizona Talking Book Library, Secretary

Katy Patrick, Keystone Systems

KLAS Users' Conference 2019 Planning: Logistics Committee

The hotel will open more rooms in the block for Thursday night. If there are any issues with the reservations, let them know and they will work with the hotel to get it resolved.

They are waiting to hear back from some other caterers to ensure that we get the best pricing possible for the reception.

The hotel wants a final food count by May 29th. They will be able to provide iced tea and lemonade. They are preparing the hors d'oeuvre menu.

Volunteer scheduling and recruiting is forthcoming. Anyone coming in early can work on packets and registration table setup. Another potential volunteer position is a runner between the rooms during the conference. We're also going to have someone leading people to dinner in groups as we have in the past.

Sarah is contacting the tourism bureau to get materials for the registration packets. We'll need everything by the Monday before the conference.

They will start soliciting for door prizes from the users' group. A general announcement will likely go out in early March. The prizes can be sent to Sarah's attention.

Speaker and attendee gift ideas will go to a vote within the planning committees.

Reception entertainment is still being finalized. They are looking for good and affordable options.

They will next meet on 3/14/19 at 3:00 Eastern.

KLAS Users' Conference 2019 Planning: Program Committee

The committee has planned almost all the session topics for the conference at this point. During the meeting, the members were assigned to particular sessions and they will act as liaisons for the presenters. They will work with the presenters to make sure that they have all the information that they need and ensure that the session titles and descriptions are complete before the deadline.

In a future meeting, they will work on the preconference programming.

KLAS Development Advisory Committee (KDAC)

The committee was presented with three general categories and asked to prioritize which features that they would like to see implemented first. Keystone representatives wanted to know if it would be beneficial to include serials and books on a single cartridge or whether it would be better to keep them separate. Then, they presented a wish list of future Scribe features, including multi-select on the Service Queue tab, front desk service, serials, audible alerts and announcements, and handling initial announcements as "leaflets". Finally, they asked the group to prioritize planned OPAC improvements like an embedded OPAC, patron access to their own service queue, and patron feedback on titles.

The committee ended the call with an in-depth discussion about patron feedback. They could identify instances when it would not be beneficial or accurate to rate the books, like textbooks offered from the IRCs or potentially controversial topics. Patron confidentiality was also a concern. They agreed that there should be an option preventing the tracking of history and that perhaps it could be an opt-in feature. They also reasoned that more data would result in a better recommendation engine in the future, so that it should be taken from the entire network instead of each individual library. They thought it would be great for reader advisors to be able to offer feedback on the patron's behalf, and that the librarians should be notified if a patron liked or didn't like a book so that preferences could be edited.

New Business

An announcement was sent out and they are currently accepting nominations for the Julie Klauber award.

Next Meeting Date

Call scheduled for 3/28/19 at 2:30 PM Eastern.