# Monday, May 7

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| Time | Session Title |
| 5:00-7:00 | Conference Registration (TownePlace Suites Hotel Lobby) |
| 6:30-7:00 | Meet up with other conference attendees in the TownePlace Suites Lobby and head to dinner in groups |

# Tuesday, May 8

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| Time | Session Title | | |
| 8:30-Noon | Conference Registration (Boise Downtown Library) | | |
| 8:30-9:00 | Coffee with Colleagues (Boise Downtown Library, Hayes Auditorium) | | |
| 9:00-10:30 | Welcome  Julie Klauber Award Presentation  Roll Call / Ice Breaker  Keynote Address  (Hayes Auditorium) | | |
| 10:30-10:50 | Break | | |
| 10:50-Noon | Birds of a Feather  KLAS Administrators  (Hayes Auditorium) | Hands-on Training  KLAS 102  (Gates Room) | Workshop  Troubleshooting PCC  (Simplot Room) |
| Noon-1:30 | Networking Lunch with Colleagues *(on your own)* | | |
| 1:30-3:30 | Keystone Highlights from the Past Year  New Features in KLAS  Libraries Without Walls  (Hayes Auditorium) | | |
| 3:30-3:50 | Break | | |
| 3:50-5:00 | Birds of a Feather  Equipment  (Simplot Room) | Hands-on Training  Analyzing Your  Circ Stats  (Gates Room) | Workshop  New Features in KLAS  (Hayes Auditorium) |
| 6:00-8:30 | **Welcome Reception** with Entertainment  Hosted by Keystone Systems  (The Boise Depot) | | |

# Wednesday, May 9

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| Time | Session Title | | | |
| 8:30-9:00 | Coffee with Colleagues (Boise Downtown Library, Hayes Auditorium) | | | |
| 9:00-10:30 | NLS Focused General Sessions NLS Report  Beyond Static Collections:  Looking Toward the Cloud  (Hayes Auditorium) | | IRC Focused General Sessions IRC / IMC Roundtable  KLAS WebOrder  (Marion Bingham Room) | |
| 10:30-10:50 | Break | | | |
| 10:50-Noon | Birds of a Feather  Instructional Resource / Materials Centers  (Hayes Auditorium) | Hands-on Training  Wrangling Your  NLS Data  (Gates Room) | | Workshop  Using KLAS with  Social Media  (Marion Bingham Room) |
| Birds of a Feather  Circulation  (Hayes Auditorium) |
| Noon-1:30 | Networking Lunch with Colleagues *(on your own)*  Conference Planning Committees will meet during lunch. | | | |
| 1:30-2:25 | Seminar 1  Fundraising or “Show Me the Money!”  (Hayes Auditorium) | Seminar 2  Creative Community Collaborations in Outreach & Social Media  (Marion Bingham Room) | | Seminar 3  Queue Up! Maximizing Your RS Queue  (Gates Room) |
| 2:25-2:35 | Break | | | |
| 2:35-3:30 | Seminar 1  KLAS PCC in Idaho  (Hayes Auditorium) | Seminar 2  Serving Underserved Populations  (Marion Bingham Room) | | Seminar 3  KLAS KLEAN – Maintaining a Healthy Database  (Gates Room) |
| 3:30-3:50 | Break | | | |
| 3:50-5:00 | Birds of a Feather  Readers Advisors  (Hayes Auditorium) | Hands-on Training  Using the KLAS Batch Manager to Run Reports  (Gates Room) | | Workshop  Training Your Staff from the Ground Up  (Marion Bingham Room) |
| 5:15 | Tour of Idaho Commission for Libraries, Talking Book Service | | | |

# Thursday, May 10

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| Time | Session Title | | |
| 8:30-9:00 | Coffee with Colleagues (Boise Downtown Library, *Hayes Auditorium*) | | |
| 9:00-10:30 | KLAS Users’ Group Business Meeting  Back to the Future: The Next Generation of KLAS  (Hayes Auditorium) | | |
| 10:30-10:50 | Break | | |
| 10:50-Noon | Birds of a Feather  Outreach  (Hayes Auditorium) | Hands-on Training  Un-Packing Your WebOPAC  (Gates Room) | Workshop  While You Were Sleeping: The Nuts & Bolts of Nightly  (Marion Bingham Room) |
| Noon-1:00 | Using KLAS to Track Reading Program Consumables  Printing Pretty: Customizing Labels, Mailing Cards, Notices & Letters  Closing Remarks  (Hayes Auditorium) | | |
| 1:00 | Conference Adjourns | | |
| 2:00-5:00 | Networking Opportunity with Keystone employees and KLAS users during optional afternoon excursion  Hosted by Idaho Commission for Libraries Talking Book Services | | |