2025 NLS Northern-Western KLAS Users' Group Meeting

JAMES BURTS, CEO

ANDREA EWING CALLICUTT, DIRECTOR OF MARKETING, SALES, & COMMUNICATIONS

KATY PATRICK, TECHNICAL WRITER

Agenda

- Keystone Staff
- Keystone Customers
- Keystone Services Updates
- KLAS Development Updates
- KLAS Users' Resources

Keystone Staff

- Customer Support
- Development
- Systems Admin / IT
- Sales
   & Administration

Customer Support

Nancy Honeycutt,
Manager,
Customer Support

Katharina Stevens,
Customer Support Specialist

Marion Campbell,
Customer Support Specialist

Katy Patrick,
Technical Writer

Development

Mitake Burts,
Chief Product
Development Officer

Kyle Honeycutt,
Manager,
Software Development

George Martell,
Software Development
Specialist

John Carpenter,
Software Development
Specialist

Systems Administration / IT

Mark Gardner, Manger, Systems & Networking

Lee Higley, Lead Consultant, Information Technology

Sales / Administration

Tracey Fye, Office Manager

James Burts, CEO

Drea Callicutt, Director of Marketing, Sales, & Communications

Keystone Customers

- New KLAS Users
- Current Library for the Blind & Print Disabled Users
- Current Instructional Resource / Materials Center Users

New KLAS Users

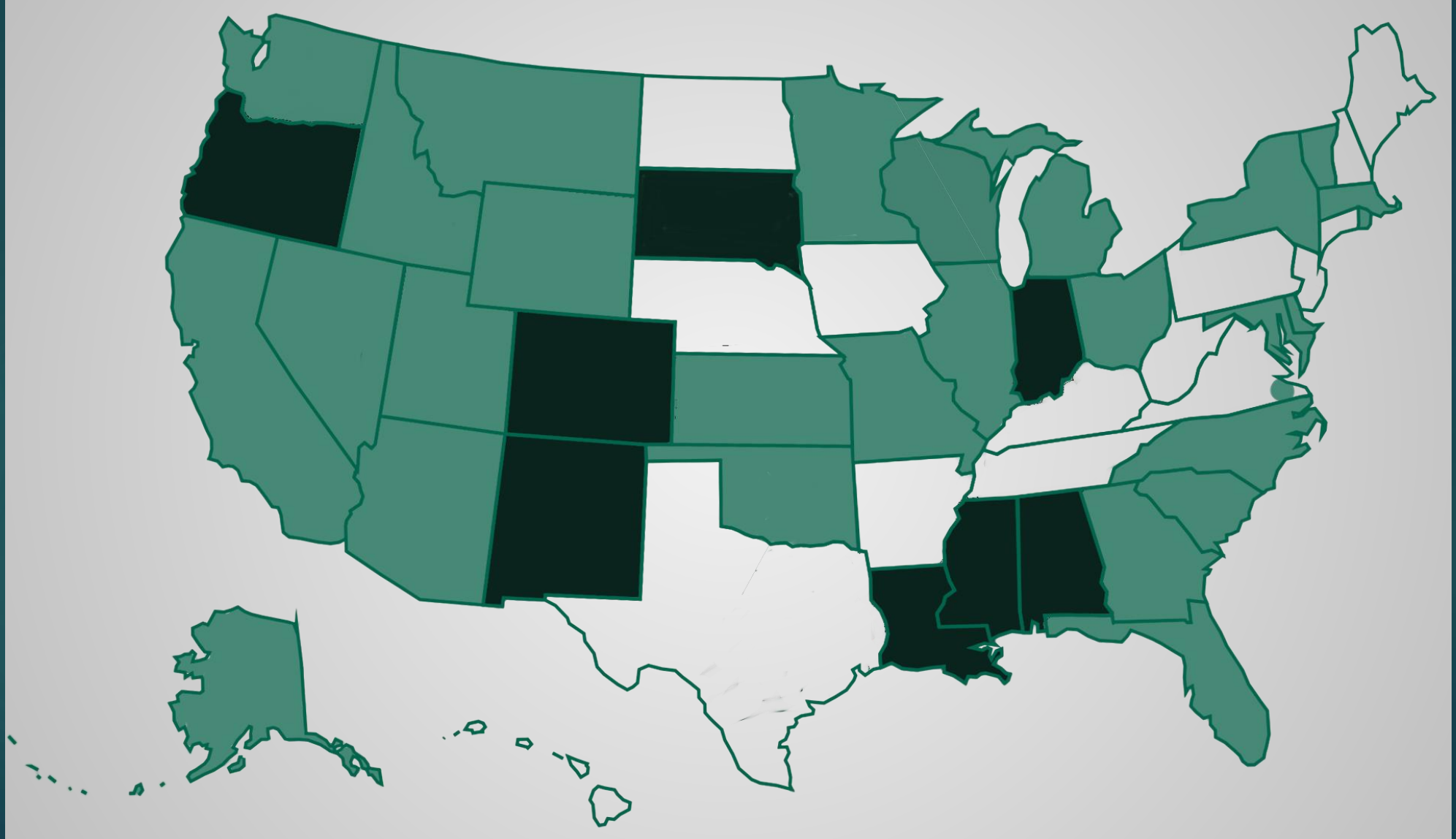- Now Live!
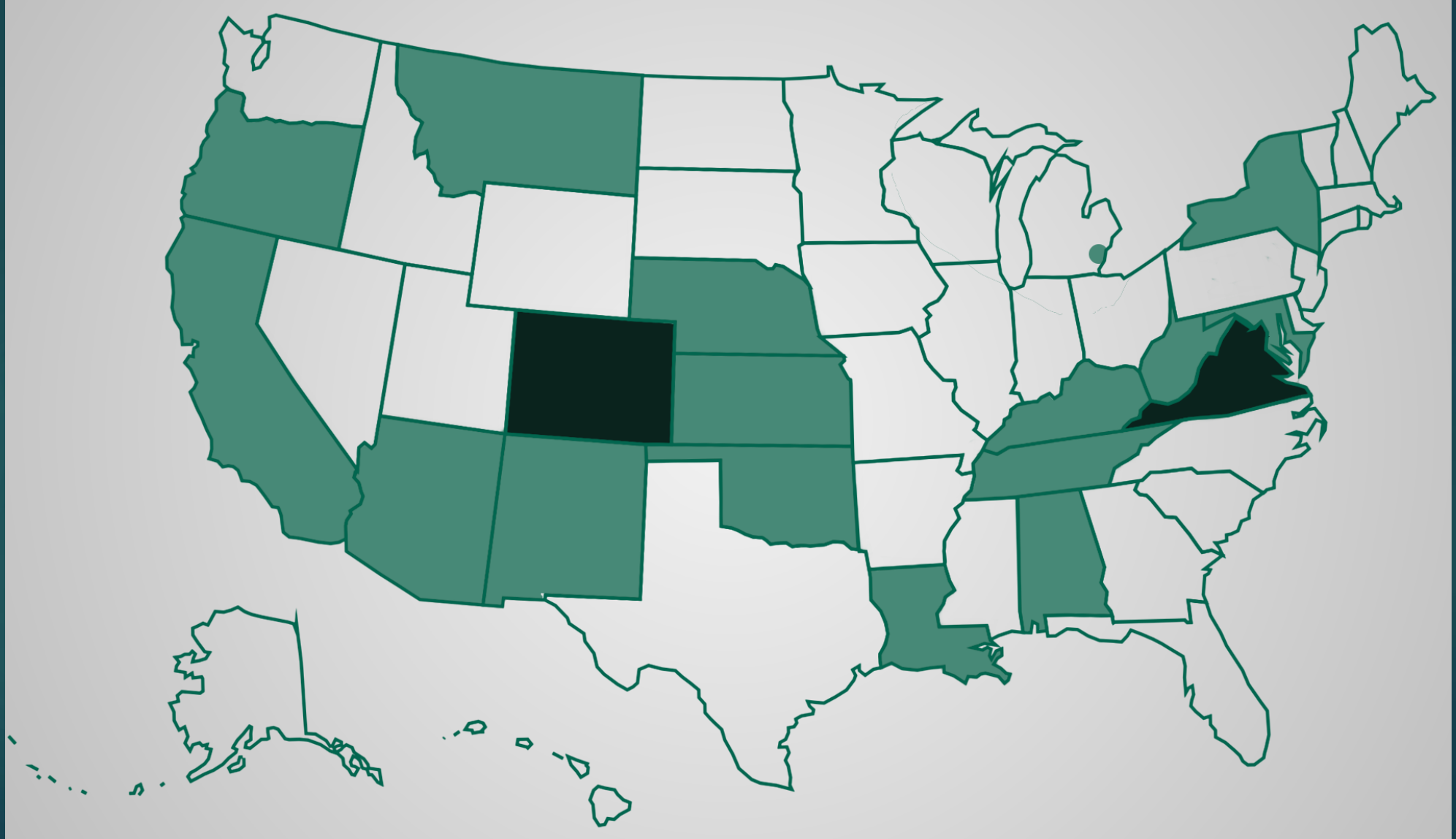 - Minnesota State Services for the Blind (SSB), Minnesota Department of Employment & Economic Development
- Implementation NOW Underway:
  - Michigan Braille and Talking Book Library
  - Kentucky Instructional Resource Center

Current KLAS LBPD Installations

Current KLAS IRC / IMC Installations

Keystone Services Updates

▶ Hosting:

   ▶ 2024 SSAE Certification Completed

▶ Keystone Cataloging Service:

   ▶ Basic, Series & "All-in" Options

   ▶ **12,182 Series Tracked** as of 8/1/2025

      ▶ **20-50 added & 400-600 tags checked** monthly

   ▶ **1,500-2000 Title records loaded** monthly

KLAS Users' Resources:

▶ KLASUsers.com

   ▶ Email ks7@klas.com to request an account

   ▶ Forums, Release Lists, MARC Records, Training Recordings, How-Tos, User Manuals, etc.

▶ KLAS Users' & IRC User listserv

   ▶ Email ks7@klas.com to be subscribed

▶ KLAS Users' Conference & MiniConference

   ▶ May 2026 – free, online MiniConference

   ▶ 2027 – Hybrid Users' Conference in Worcester, MA

KLAS Users' Resources:

- ▶ Ongoing webinars & roundtables
  - ▶ Monthly during MiniConference year
  - ▶ Quarterly during Hybrid Conference year
- ▶ Keystone's Social Media
  - ▶ Facebook & LinkedIn
- ▶ Administrator Training
  - ▶ 2026 dates TBD
- ▶ KLAS Users' Group Meetings at NLS & APH

KLAS Users' Group

- New Officers as of 8/1/2025
  - **Josh Easter**, President, South Dakota Braille & Talking Book Library
  - **James Gleason**, Vice President, Perkins Library
  - **Maureen Dorosinski**, Immediate Past President, Florida Braille & Talking Book Libraries
  - **AnnaMarie Theiss**, Secretary, Alabama Instructional Resource Center
- Committees
  - KLAS Development Advisory Committee (KDAC)
  - Logistics Committee
  - Program Committee

KLAS Development Updates

▶ Automatic Service Queues

▶ Catalog performance improvement

  ▶ Resulting bug fixes

▶ Manual Seed Serial correction

▶ Reminders:

  ▶ NLS Acknowledgements - automated blocks available

  ▶ PIMMS Deleted status can now be reactivated

  ▶ Institutions should have a First & Last Name on the **email** for BARD

KLAS Development (Out Now)

- ▶ Improved Issue Name display
  - ▶ Items Tab – longer character limit (note: data viewer field available)
  - ▶ Service Queue – data issue caused *some* serials not to display issue name; now cleaned up
  - ▶ Duplication Orders – Issue now displayed after serial name as on Service Queue
- ▶ Create Dup Order from Queue performance improvement

KLAS Development (Upcoming)

- Single-Sign-On / 2 Factor Authentication
- Security improvements
  - In the KLAS application
  - In the WebOPAC
- WebOPAC Accessibility improvements
- NLS Patron Activity report
- USPS intelligent mail API
  - Improvements for Gutenberg customers
  - Access for Scribe customers

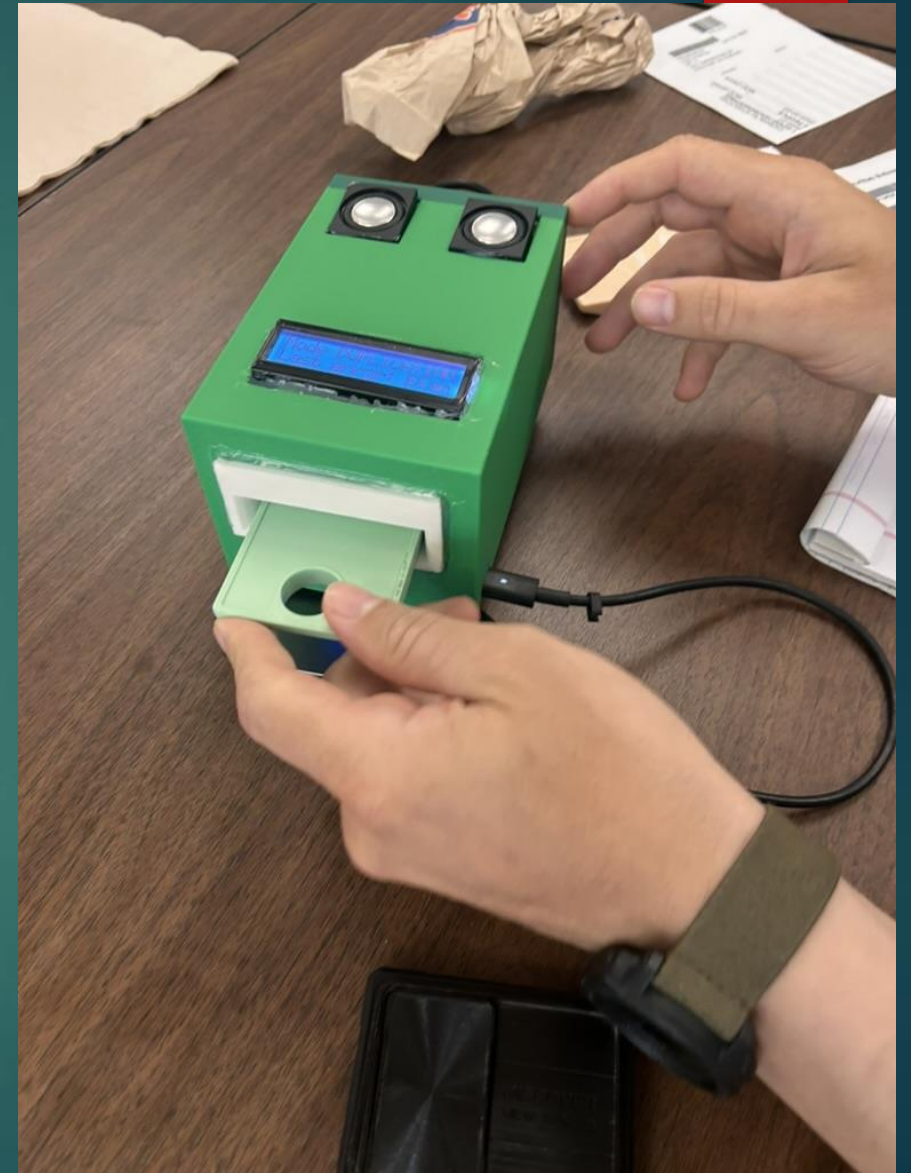# And introducing…

…(insert drumroll here)

Scribe Micro

- Early Prototype – all material, functions subject to change
- Fully portable, all-in-one
- Onboard speakers
- Integrated optical scanner
- Text display
- Single cartridge slot with LED indicator

Questions???